

Non-domestic water and wastewater services

Apply for a new water or wastewater connection, or make changes to an existing one

Please complete and return this form to
Post: Watercare, Private Bag 94010, Auckland 2241
Email: connections@water.co.nz

Phone: (09) 442 2222 Website: www.watercare.co.nz

Important information

To avoid delays please include all the required information. Our website has the full checklists for each application. Go to: www.watercare.co.nz, select Building and developing/Connect your property and choose 'Apply for a non-domestic connection' or 'Change a connection'.

Please include any supplementary forms for multiple meters.

1. Property details

Property address: *Note: The legal address must comply with Auckland Council numbering standards*

Street number	<input type="text"/>	Street name	<input type="text"/>		
Suburb	<input type="text"/>			Postcode	<input type="text"/>
Does the property have an individual title?	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	
Lot number	<input type="text"/>	Deposited plan (DP) number	<input type="text"/>	Certificate of Title (CT) number	<input type="text"/>

2. Property owner's details

Please provide the current owner's details. Please do not give the tenant's details.

First name	<input type="text"/>	Last name	<input type="text"/>		
Company (if applicable)	<input type="text"/>				
Postal address:					
Street number	<input type="text"/>	Street name or PO Box	<input type="text"/>		
Suburb	<input type="text"/>			Postcode	<input type="text"/>
Email	<input type="text"/>				
Phone	<input type="text"/>	Mobile	<input type="text"/>		

3. Applicant's details

Details of the person making this application. If you are not the legal property owner, we may ask you to provide a signed legal authority to act on their behalf.

Same as property owner – go to section 4

First name Last name

Company (if applicable)

Postal address:

Street number Street name or PO Box

Suburb Postcode

Email

Phone () Mobile

Onsite contact, if different from property owner or applicant:

First name Last name

Company (if applicable)

Email

Phone () Mobile

4. Service needed

Please tick one box beside 'water connection' and one box beside 'wastewater connection' to choose the service you need.

If this application relates to more than one meter, please fill in a supplementary meter form for each extra meter. Go to Customer forms on our website to download the supplementary form.

Water connection (please tick one)

New or additional water meter

Relocate a water meter

Disconnect a water meter

Separate a shared meter

Increase water meter size

Irrigation meter – if the meter will only be used for irrigation, with no discharge to the wastewater network

Fire sprinkler connection – if the meter will only be used for fire sprinklers, with no discharge to the wastewater network

No water connection required

New water meter diameter size (millimetres):

Wastewater connection (please tick one)	<input type="checkbox"/>	New wastewater connection	New wastewater connection size (millimetres):	<input type="text"/>
	<input type="checkbox"/>	Use existing wastewater connection		
	<input type="checkbox"/>	Relocating wastewater connection		
	<input type="checkbox"/>	Disconnect a wastewater connection		
	<input type="checkbox"/>	Increase wastewater connection size	Wastewater connection size (millimetres):	<input type="text"/>
	<input type="checkbox"/>	No wastewater connection required (irrigation and fire sprinkler connections only)		
Increasing demand	<input type="checkbox"/>	Development where the number of users and/or area of building increases, putting more demand on the network		

5. Industry type

Please tick the industry type that your water supply meter is used for. The industry type is on your water bill, under Summary.

<input type="checkbox"/>	General commercial (standard commercial premises, e.g. office)	<input type="checkbox"/>	Hospital or medical clinic	<input type="checkbox"/>	Accommodation
<input type="checkbox"/>	Pool	<input type="checkbox"/>	Community facility/church	<input type="checkbox"/>	Laundry
<input type="checkbox"/>	Abattoir	<input type="checkbox"/>	Industrial/general manufacturing	<input type="checkbox"/>	Retail shop/cafe/restaurant
<input type="checkbox"/>	Food manufacturing	<input type="checkbox"/>	Warehouse/postal/transport	<input type="checkbox"/>	Beverage manufacturing
<input type="checkbox"/>	Sports/recreation facility	<input type="checkbox"/>	Metal, glass or construction material manufacturing	<input type="checkbox"/>	Education and training facility (no irrigated grass fields)
<input type="checkbox"/>	Concrete manufacturing	<input type="checkbox"/>	School (with irrigated fields)	<input type="checkbox"/>	Agriculture

Your meter industry type determines how much of your water use will be charged for volumetric wastewater services.

6. New water connection details - This section is not required for relocating or separating meters or for wastewater - only connections or services

New meter

Water meter diameter size (millimetres): (Not required for fire sprinkler connections)

Estimated daily water demand (litres): (Not required for fire sprinkler connections)

Estimated peak flow (litres per second):

Please note, daily water demand calculations including assumptions must be provided with this application.

Please provide any information that may affect the job being done, e.g. power cables, trees, construction debris, roading restrictions:

11. Increasing demand on the network - This section is not required if you have filled in section 6 or 8.

Water meter serial number:

Watercare account number -

Estimated increase in average daily water use (litres per day): litres

Estimated peak flow (litres per second): litres

Please note, you must provide daily water demand calculations, including assumptions, with this application.

12. Additional information - This section is not required for relocating, disconnecting or separating existing meters

If you have a building consent from Auckland Council, please provide the consent number: Date issued: DD / MM / YYYY

If you have a resource consent from Auckland Council, please provide the consent number: Date issued: DD / MM / YYYY

Have development contributions for water and/or wastewater for this property been paid to Auckland Council or the previous local authority? Yes No

For new residential units, please provide a schedule showing the unit floor sizes in square metres.

13. Supplementary forms

If this application relates to more than one meter, please complete a supplementary meter form for each additional meter and attach them to this form. Visit www.watercare.co.nz for supplementary meter forms.

Number of supplementary forms being submitted with this application:

To download a form, go to Customer forms on our website.

14. Authorisation

I am authorised to make this application in the name of the legal property owner and in doing so, I acknowledge that the terms and conditions of the customer contract with Watercare Services Limited apply whenever a property is connected to Watercare's network or when connection has been approved.

Name Signature
 Date DD / MM / YYYY

Privacy

We may use this information to process your application, update our records or help improve our services. We will not disclose it unless required by law. You have the right to access your information, and you can ask us to correct any errors.

Checklist

Before you submit this application, please make sure that you have filled in all the relevant sections and attached the required documents listed below.

Multiple meters: A supplementary meter form for each additional meter

- | | |
|---|--|
| New irrigation meters: | <input type="checkbox"/> A document showing all calculations for the new meter, including the estimated average daily water use and the estimated peak flow rate
<input type="checkbox"/> A site or drainage plan showing private water pipes, backflow prevention devices and the proposed location of the new meter |
| <hr/> | |
| New fire sprinkler connections: | <input type="checkbox"/> A site or drainage plan showing all existing and proposed public drains, private drains, private water pipes and backflow prevention device or devices*
<input type="checkbox"/> The water flow and pressure that will be needed to operate the fire sprinkler system
<input type="checkbox"/> The results of fire hydrant tests and plans showing the test locations
<input type="checkbox"/> A block plan graph showing the water flow and pressure needed to operate the fire sprinkler system against the flow and pressure available in the network
<input type="checkbox"/> A fire safety report |
| <hr/> | |
| Disconnecting an existing water or wastewater connection: | <input type="checkbox"/> A site or drainage plan showing the location of the existing meter or connections to be disconnected and the location of other existing meters or connections that are to remain |
| <hr/> | |
| Wastewater-only connections: | <input type="checkbox"/> A site or drainage plan showing all existing and proposed public and private drainage |
| <hr/> | |
| Separating or relocating an existing water or wastewater connection: | <input type="checkbox"/> A site or drainage plan showing all existing and proposed public and private drains, existing and proposed meter locations and backflow prevention devices*. New or relocated meters must be located outside the property boundary |
| <hr/> | |
| Increasing a water or wastewater connection size or increasing demand on the network: | <input type="checkbox"/> A document showing all calculations, including the estimated average daily water use and the estimated peak flow rate |
| <hr/> | |
| Use an existing wastewater connection: | <input type="checkbox"/> A site or drainage plan showing the water meter and wastewater connection locations |
| <hr/> | |
| For all other connections: | <input type="checkbox"/> A document showing all calculations, including the estimated average daily water use and the estimated peak flow rate. If the meter will measure water supplied to residential units, please separate their estimated daily use from the use for the rest of the development
<input type="checkbox"/> A site or drainage plan stamped 'approved' by Auckland Council for building or resource consent, showing all existing and proposed public and private drainage, existing and proposed meter locations and backflow prevention device or devices*. New or relocated meters must be located outside the property boundary
<input type="checkbox"/> Elevations and floor plans of the new development
<input type="checkbox"/> If there are water tanks, the type of water they will capture (e.g. rainwater, stormwater) and what they will be used for (e.g. irrigation, toilet flushing)
<input type="checkbox"/> The number of any residential units and their floor areas
<input type="checkbox"/> For meters 40mm or greater, a breakdown of the sanitary fittings (e.g. number of toilets, urinals, sinks, dishwashers, baths, tubs, washing machines and hose taps) on site |

*A boundary backflow prevention device is required to make sure the public water supply does not become contaminated. Some devices require annual testing and fees may apply. Visit www.watercare.co.nz and search for 'backflow' for more information.