

Residential

water services and wastewater charges and IGC

Prices are effective from 1 July 2024. For more information, see clause 3.1 of the customer contract.

Water services and wastewater charges

Water services

Volumetric charges, per 1000 litres: \$2.142, including GST

Wastewater

Customers who have water meters:

Fixed charge per meter: \$310.00 per year, including GST

Volumetric charge: \$3.726 per 1000 litres, including GST

Residential wastewater volume is calculated at 78.5 per cent* of the incoming water volume, as measured by the water meter. This assumes that, on average, 78.5 per cent of the water that enters the home goes down the drain via showers, baths, washing machines, dishwashers, toilets, sinks, etc.

* Apartments, charged at 95 per cent, are among the exceptions.

Customers who do not have a metered water supply but are connected to the wastewater network:

Fixed charge: \$952.00 per year, including GST

Infrastructure growth charges (IGC)**

For residential customers, charges apply per residential unit.

For business customers, charges apply per development unit equivalent.

Area	Water and wastewater		Water only		Wastewater only	
	<i>Excluding GST</i>	<i>Including GST</i>	<i>Excluding GST</i>	<i>Including GST</i>	<i>Excluding GST</i>	<i>Including GST</i>
Metropolitan ¹	\$18,413.00	\$21,174.95	\$9,206.00	\$10,586.90	\$9,206.00	\$10,586.90
Beachlands and Maraetai (wastewater only)	\$12,439.00	\$14,304.85	N/A	N/A	\$12,439.00	\$14,304.85
Helensville and Parakai ⁵	\$34,835.00	\$40,060.25	\$17,417.00	\$20,029.55	\$17,417.00	\$20,029.55
Kawakawa Bay (wastewater only)	\$43,566.00	\$50,100.90	N/A	N/A	\$43,566.00	\$50,100.90
Northeast sub-regional ²	\$27,329.00	\$31,428.35	\$8,745.00	\$10,056.75	\$18,583.00	\$21,370.45
Omaha/Matakana/Point Wells (wastewater only)	\$12,071.00	\$13,881.65	N/A	N/A	\$12,071.00	\$13,881.65
Owhanake ³ (wastewater only)	\$39,982.00	\$45,979.30	N/A	N/A	\$39,982.00	\$45,979.30
Southwest sub-regional ⁴	\$29,564.00	\$33,998.60	\$9,165.00	\$10,539.75	\$20,400.00	\$23,460.00
Wellsford	\$29,289.00	\$33,682.35	\$12,593.00	\$14,481.95	\$16,694.00	\$19,198.10

Continued over

Infrastructure growth charges (IGC) *continued*

Where a customer already has a wastewater connection and will not increase demand on the wastewater network, or where a wastewater connection is unavailable, an application for a water connection will be charged a water-only infrastructure growth charge.

No further connections are available in **Bombay, Kingseat, Muriwai and Waiwera**.

¹ The Metropolitan network area covers customers supplied by Watercare's contiguous water supply system and/or serviced by any of Watercare's wastewater treatment plants at Māngere, Rosedale, Army Bay or Pukekohe. It includes the Hibiscus Coast, Kumeu, Huapai, Riverhead, Paerata, Clevedon, Pukekohe and Bucklands.

² The Northeast sub-regional IGC applies to Warkworth, Snells Beach and Algies Bay (currently serviced by the Warkworth and Snells Beach wastewater treatment plants). The Northeast sub-regional IGC replaced the Snells Beach IGC from 1 July 2018 and Warkworth IGC from 1 October 2018.

³ The Owhanake (Waiheke) IGC is payable in the case of existing business connections, where that connection first becomes liable for the IGC (for example, where demand increases) under Watercare's infrastructure growth charge terms and conditions included in our customer contract. Connections for new customers are available subject to completion of staged upgrades to the wastewater treatment plant.

⁴ The Southwest sub-regional IGC applies to areas of Franklin where the wastewater treatment plant the property connects to is not the Pukekohe or Māngere wastewater treatment plant. The Southwest sub-regional IGC replaced the Clarks Beach IGC and Franklin IGC from 1 July 2018.

⁵ Helensville and Parakai are areas of low supply and although a price is listed above may not be available at a certain location.

** For more information please visit www.watercare.co.nz and search for 'Infrastructure Growth Charges'. The IGC terms and conditions are on page 16 of our customer contract, which can be found by visiting www.watercare.co.nz and searching for 'Customer Contract'.

Town to tank water supply service charges

Area			
	Setup cost	Annual fixed charge	Volumetric charge per kL
Metropolitan ¹	\$3,567.36	\$190.10	\$4.64
Helensville and Parakai	\$4,519.18	\$190.10	\$4.64
Northeast sub-regional ²	\$3,567.36	\$190.10	\$4.64
Southwest sub-regional ⁴	\$3,567.36	\$190.10	\$4.64
Wellsford	\$3,960.09	\$190.10	\$4.64

Note

Town to tank is subject to availability of supply at each location and adequate supply in a particular geographical location. Helensville and Parakai are areas of low supply and although a price is listed above may not be available at a certain location.

These are standard fees and additional charges may apply depending on the nature of the site. An example of a non-standard installation involves (but is not limited to) one or more of the following: a road crossing, traffic management, arborist services, other utility service providers or hindrance by above-ground structures.