

Other charges

new connections, development, administration and other charges

Prices are effective from 1 July 2024. For more information, see clause 3.1 of the customer contract.

All charges apply to residential and business customers unless otherwise stated.

New connections and development charges

All property owners or developers applying for new connections to Watercare's networks are liable for our infrastructure growth charge (IGC). The IGC is applicable to all new developments connecting to our networks, or to existing business customers that increase demand for water services and wastewater services.

Application processing fees and site inspections (per hour, one hour minimum)

| | Excluding GST | Including GST |
|------------|---------------|-----------------|
| Engineer | \$196.00 | \$225.40 |
| Technician | \$174.00 | \$200.10 |

This fee applies in addition to the charges listed below.

New water meters (without backflow prevention, residential only) including installation*

| | Excluding GST | Including GST |
|---|---------------|-------------------|
| 20mm water meter onto existing service lead | \$748.00 | \$860.20 |
| 20mm water meter and install new service lead | \$1,548.00 | \$1,780.20 |

New water meters with a backflow prevention device (includes irrigation meters) including installation*

| | Excluding GST | Including GST |
|---|---------------|-------------------|
| 20mm water meter and backflow device and install new service lead | \$2,000.00 | \$2,300.00 |

Water meter relocation*

| | Excluding GST | Including GST |
|---|----------------------|-----------------|
| 15 to 25mm meter relocated within two metres of an existing service lead | \$489.00 | \$562.35 |
| 15 to 25mm meter relocated more than two metres of an existing service lead | Price on application | |

Water meter disconnection*

| | Excluding GST | Including GST |
|--------------------------------------|---------------|-----------------|
| 15 to 25mm water meter disconnection | \$517.00 | \$594.55 |

Subdivision and network extension connections

| | |
|---|----------------------|
| Connection of a water or wastewater network extension to the public network | Price on application |
|---|----------------------|

All other water connections (including non-standard connections)

All other water meter sizes, service lead installations, relocations and disconnections Price on application

* These are standard fees and additional charges may apply depending on the nature of the site. An example of a non-standard installation involves (but is not limited to) one or more of the following: a road crossing, traffic management, arborist services, other utility service providers or hindrance by above-ground structures.

Wastewater

| | Excluding GST | Including GST |
|---|----------------------|--------------------|
| Pressure wastewater collection boundary kit | Price on application | |
| CCTV inspection of wastewater line (per inspection) | \$480.00 | \$552.00 |
| Pit connection fee ** | \$17,835.00 | \$20,510.25 |

** Per Development Unit Equivalent (DUE) for 1 or 2 connections. Applications for 3 or more DUEs are priced on application.

Administration

| | Excluding GST | Including GST |
|---|----------------------|----------------|
| Additional copy of account | \$10.00 | \$11.50 |
| Account processing fee | \$23.91 | \$27.50 |
| Processing of refunds (first refund no charge) | \$30.44 | \$35.00 |
| Special meter reading fee | \$30.44 | \$35.00 |
| Rain tank meter application processing, per application | \$56.52 | \$65.00 |
| Debt collection fee | Third-party cost | |
| Legal collection fee | Third-party cost | |
| New product approval fee (business only) | Price on application | |
| Paper copy bill | \$1.74 | \$2.00 |
| Property transfer fee | \$73.91 | \$85 |

Other charges

Meter testing

| | <i>Excluding GST</i> | <i>Including GST</i> |
|------------------------|----------------------|----------------------|
| 15 to 25mm (site test) | \$197.00 | \$226.55 |
| 15 to 25mm (lab test) | \$455.00 | \$523.25 |
| Larger than 25mm | Price on application | |
| Aborted test | \$111.00 | \$127.65 |

Wastewater audit

| | <i>Excluding GST</i> | <i>Including GST</i> |
|---------------------------------|----------------------|----------------------|
| Two-hour minimum initial charge | \$391.00 | \$449.65 |
| Hourly charge thereafter | \$196.00 | \$225.40 |

Backflow prevention

| | <i>Excluding GST</i> | <i>Including GST</i> |
|---|----------------------|----------------------|
| Annual backflow prevention device testing (per device, per visit): | | |
| Business hours | \$165.00 | \$189.75 |
| After hours | \$300.00 | \$345.00 |
| Site inspections and surveying: | | |
| Engineer – per hour | \$196.00 | \$225.40 |
| Technician – per hour | \$174.00 | \$200.10 |
| Repair of backflow prevention device due to normal wear and deterioration | Price on application | |
| New backflow prevention device for existing water meters, all sizes and hazard levels | Price on application | |

Tanker filling stations

| | <i>Excluding GST</i> | <i>Including GST</i> |
|--|----------------------|----------------------|
| Annual permit – fixed charge (per year) | \$2,172.00 | \$2,497.80 |
| Tanker filling station bond (reimbursable on the termination of the agreement) | \$1,176.00 | N/A |
| Tanker filling station volumetric charge (per kL) | \$4.99 | \$5.74 |

Trade-waste agreements

| | <i>Excluding GST</i> | <i>Including GST</i> |
|--|----------------------|----------------------|
| Processing, monitoring and attendance (per hour) | \$196.00 | \$225.40 |
| Sampling (per sampling visit) | Price on application | |
| Analysis | Price on application | |

Septage

| | <i>Excluding GST</i> | <i>Including GST</i> |
|---|----------------------|----------------------|
| Septage charges (Rosedale and Pukekohe wastewater treatment plants) (per m ³) | \$42.00 | \$48.30 |

General site inspections, surveying and other activities (per hour, one hour minimum)

| | <i>Excluding GST</i> | <i>Including GST</i> |
|------------|----------------------|----------------------|
| Engineer | \$196.00 | \$225.40 |
| Technician | \$174.00 | \$200.10 |

Land development fees (Clevedon only)

| | <i>Excluding GST</i> | <i>Including GST</i> |
|------------|----------------------|----------------------|
| Water | \$14,067.00 | \$16,177.05 |
| Wastewater | \$18,840.00 | \$21,666.00 |

**New water and wastewater assets have been developed in Clevedon to enable subdivision. Additional fees are payable by land developers who wish to connect to this network. These charges are payable prior to issuance of certificate of compliance and paid in addition to an IGC. Note, a metropolitan IGC will be payable at the time of connection to the required services.*

Non-potable water

| | <i>Excluding GST</i> | <i>Including GST</i> |
|----------------------------|----------------------|----------------------|
| Non-potable water (per kL) | \$4.01 | \$4.62 |

Invoicing and payment

We will send you a bill for your water, wastewater and other associated charges every month via email or post. Your bill will include a breakdown of how these charges are calculated. Charges associated with connections will be billed separately.

If you have trouble paying your bill please contact us. We will ensure that any customer unable to pay their bill can discuss options with us before we try to recover any outstanding payment.

Payment due date

Payment of your monthly bill is due within 21 days of the bill date.
Payment of charges associated with connections is due within 14 days

of the bill date. Please allow a minimum of two working days for the payment to appear on your account.

Terms

This leaflet is subject to any changes that we are entitled to make in accordance with our customer contract which is available upon request or can be viewed online at www.watercare.co.nz.

Watercare Services Limited, Private Bag 94010, Manukau City, Auckland 2241
Customer service line: (09) 442 2222