



Kia ora,

In March, we let you know that Watercare and our contractor would begin investigation works on the Ōrākei wastewater network ahead of planned rehabilitation works.

We're pleased to share that the CCTV investigations are now completed. Thank you for your patience and support while this work was carried out.

What happens next?

We are now reviewing the CCTV footage collected from across the network. This will help us confirm the final scope of works, specifically identifying the sections of wastewater pipe requiring renewal or relining.

The map below shows the sections of pipe previously identified for relining. Any additional areas identified through the CCTV investigations are still being reviewed and will be confirmed once that process is complete.

Once this stage is finished, we'll provide another update with more detail on timing and next steps. At this stage, remedial works are expected to begin between mid July and August. We'll continue to keep affected residents and property owners informed ahead of any work happening on or near their properties.

How the work will be delivered

Most of the renewal work will use trenchless relining methods, specifically steam-cured Cured-in-Place Pipe (CIPP) technology. This approach allows us to repair existing pipes with minimal digging and disruption.

A liner is inserted into the existing pipe and then cured using steam, forming a strong, seamless new pipe within the old one.

In some areas, traditional open-cut methods may still be needed where trenchless options aren't suitable, but this will be limited to only where absolutely necessary.



Any questions?

If you have any questions or concerns regarding this project, please contact Holly Quinn, Community Liaison Officer at CB Civil, on 021 208 3132. For non-urgent inquiries, please email wwrenewals@water.co.nz.

For general information on your water or wastewater services please visit watercare.co.nz or call us on 09 442 2222.

Thank you in advance for your patience while we carry out these essential works. We will ensure measures are in place to minimise any unnecessary disruption for the duration of this project.

Ngā mihi,

Network Renewals Project Team
Watercare Services Ltd

Need help?

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