



Kia ora,

Following our update in June, we'd like to let you know that the next stage of the Ōrākei Wastewater Renewals project is due to begin from the week of **20 July**, with wastewater pipe rehabilitation works getting underway across parts of the network (see the map below below for indicative areas).

What happens next?

Our contractor will begin carrying out rehabilitation works on sections of the wastewater network across Ōrākei.

The initial stage of works will focus on wastewater pipes located within public areas, including road corridors, berms, and footpaths. Works requiring private property access will follow. If access to your property is required, we will contact you directly to discuss the works and arrange access in advance.

The majority of these works will involve trenchless relining methods, which allow us to renew existing wastewater pipes from within, helping minimise disruption to the surrounding community. Through the CCTV investigations, some sections of the network have also been identified as requiring more extensive rehabilitation works. In these locations, traditional civil construction methods may be required to repair or replace existing assets. These works will only be undertaken where necessary.



How will these works affect you?

- The first work areas planned are sections along Apihai Street and Reihana Street.
- The project will be completed in stages, moving from street to street to minimise disruption.
- The expected duration is approximately 4 months, weather permitting.
- Typical working hours will be between **7am and 7pm, Monday to Friday**, with some occasional work on Saturdays.
- In some locations, works may need to be undertaken outside normal working hours where activities cannot be safely or practically completed during the day. If this is required, affected residents will be notified beforehand.
- Crews will primarily operate from footpaths, berms, and roadside areas, with temporary traffic management in place where required.
- Some temporary noise, localised traffic disruption, and occasional odour may occur near active work areas.
- Property access will be maintained wherever possible. If temporary restrictions are required, affected residents will be notified in advance.
- Temporary traffic changes may include reduced on-street parking, reduced lane widths, reduced speed limits, and pedestrian detours or narrower footpaths. Traffic controllers will be on site to assist.

Keeping you informed

As works are scheduled in specific locations, residents and property owners in affected areas will receive a location-specific notification letter with further details about the planned activities, timing, and any expected impacts.

Where works are proposed on private property, including relining or more extensive civil works, our team will contact property owners and occupiers directly before any access is required.

Any questions?

If you have any questions or concerns regarding this project, please contact Holly Quinn, Community Liaison Officer at CB Civil, on 021 208 3132. For non-urgent inquiries, please email wwrenewals@water.co.nz.

For general information on your water or wastewater services please visit watercare.co.nz or call us on 09 442 2222.

We appreciate your continued patience and cooperation as we undertake these important upgrades to improve the reliability and long-term performance of the Ōrākei wastewater network.

Ngā mihi,

Network Renewals Project Team
Watercare Services Ltd

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